

UNDERSTANDING YOUR BILLING STATEMENT



Beginning April 1, 2023, Phelps Health bills will have a new look.

Thank you for choosing Phelps Health as your healthcare provider. Phelps Health is making an exciting change to our billing policies that will allow us to continue providing seamless care across our entire health system.

Patients may still receive statements in the old billing format for services before April 1, 2023.

CURRENT BILL



Guarantor number: 88068
Responsible party: Jane Doe
Statement date: March 29, 2023

Thank you for choosing Phelps Health

Your payment is now due. Please submit payment of \$24.06 by April 18, 2023. Thank you for your prompt response.

Account Summary

Established visit w/Dr. Vail Professional -- 99214	
Charge	203.00
Medicare Payment	-95.50
Adjustment	-83.44
Your Current Balance	24.06

Amount due by **\$24.06**
April 18, 2023

Payment plans can only be made by directly contacting Customer Service or via MyChart® request.

Pay Your Bill Online



The easiest way to view your statements, make payments, schedule appointments and more!

mychart.phelpshealth.org
ACTIVATED

Not interested in signing up for MyChart®?
Use this info for guest pay.

Guarantor ID:22222 Name:Doe

MyChart® is a registered trademark of Epic Systems Corporation.

Your Accounts

Physician Services for Chadwell B Vail, DO in PHS MOB 350 IM CLINIC Acct #50059797
March 29, 2023

Date	Description	Charges	Insurance Pmts/Adjs	Patient Pmts/Adjs	Patient Balance
	Previous Charges	203.00			
Mar 29, 2023	Medicare Payments		-95.50		
Mar 29, 2023	Medicare Adjustments		-83.44		
	Total Insurance Payments and Adjustments		-178.94		
	Your Responsibility				\$24.06

NOTICE: Patients with Medicaid, Medicare, or Medicaid Managed Care Organizations (MCOs), will now receive a charge for both a facility fee as well as a professional fee.

NEW BILL*

*This is an example. Actual charges and reimbursement will vary based on services rendered and each patient's specific benefit plan.



Guarantor number: 88068
Responsible party: Jane Doe
Statement date: April 1, 2023

Thank you for choosing Phelps Health

Your payment is now due. Please submit payment of \$48.24 by April 20, 2023. Thank you for your prompt response.

Account Summary

Established visit w/Dr. Vail	
Total Charges	835.70
Insurance Payments	-787.46
Your Payments	0.00
Your Current Balance	48.24

Amount due by **\$48.24**
April 20, 2023

Payment plans can only be made by directly contacting Customer Service or via MyChart® request.

Pay Your Bill Online



The easiest way to view your statements, make payments, schedule appointments and more!

mychart.phelpshealth.org
ACTIVATED

Not interested in signing up for MyChart®?
Use this info for guest pay.

Guarantor ID:22222 Name:Doe

MyChart® is a registered trademark of Epic Systems Corporation.

Your Accounts

Visit to Internal Medicine Clinic Medical Office Building Suite 350 Acct #10019177
April 1, 2023

Date	Description	Charges	Insurance Pmts/Adjs	Patient Pmts/Adjs	Patient Balance
	Specialty Services - Treatment Room	632.70			
Apr 1, 2023	Medicare Payments		-100.13		
Apr 1, 2023	Medicare Adjustments		-508.39		
	Total Insurance Payments and Adjustments		-608.52		
	Your Responsibility				\$24.18

Physician Services for Chadwell B Vail, DO in PHS MOB 350 IM CLINIC Acct #50059797
Apr 1, 2023

Date	Description	Charges	Insurance Pmts/Adjs	Patient Pmts/Adjs	Patient Balance
	Previous Charges	203.00			
Apr 1, 2023	Medicare Payments		-95.50		
Apr 1, 2023	Medicare Adjustments		-83.44		
	Total Insurance Payments and Adjustments		-178.94		
	Your Responsibility				\$24.06