## FREQUENTLY ASKED QUESTIONS FOR INDIVIDUALS AND FAMILIES

### What is the Missouri Health Insurance Marketplace?

The Missouri Health Insurance Marketplace is a website where you can compare and buy the health insurance plan that best fits your needs. You can get help understanding marketplace health plans and applying for insurance online, in person and by phone. You can use the Missouri Health Insurance Marketplace if you:

- Are an individual or family buying insurance on your own.
- Do not have access to affordable coverage through your job.

The Missouri Health Insurance Marketplace opens November 1. During the open enrollment period, November 1, through December 15, you can complete your marketplace application by:

- Visiting www.healthcare.gov.
- Calling (573) 458-3676 (TTY (855) 889-4325) or calling (800) 318-2596.
- Working in person with a navigator or certified application counselor.

### When can I use the Missouri Health Insurance Marketplace? Will my coverage start right away?

You can buy insurance through the Missouri Health Insurance Marketplace after it opens on November 1.

DATE YOU BUY COVERAGE	WHEN COVERAGE STARTS
November 1 to December 15	January 1 of the following year

### You can buy insurance if you have a major life change such as:

- Getting married
- Having a baby
- Losing a job

After the open enrollment period ends on December 15, you may still be able to buy a health plan in the Missouri Health Insurance Marketplace.



Phone: (573) 458-3676

Email: EnrollU@phelpshealth.org

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# FREQUENTLY ASKED QUESTIONS

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### I am worried about cost. How can I afford health insurance?

If you use the Missouri Health Insurance Marketplace to buy coverage, you may qualify for financial help. When you fill out your application, you will find out if you can get new tax credits to lower your monthly premiums and out-of-pocket healthcare costs. Tax credits are available to people with income at a certain level. You qualify for premium tax credits if you:

- Do not have access to affordable health insurance through work,
- Do not receive Medicare,
- Use the Missouri Health Insurance Marketplace to buy insurance, and
- Have household income between 100% and 400% of the federal poverty level.

### You qualify for lower out-of-pocket costs if:

- You receive a premium tax credit,
- You choose to buy a silver-level plan through the Missouri Health Insurance Marketplace, and
- You have income at or below 250% of the federal poverty level.

### **2019 FEDERAL POVERTY LEVEL**

FAMILY SIZE	(100-400%)	(250%)
1	\$12,140 to \$48,560	\$30,350 or less
2	\$16,460 to \$65,840	\$41,150 or less
3	\$20,780 to \$83,120	\$51,950 or less
4	\$25,100 to \$100,400	\$62,750 or less

For each additional person, add \$4,320.



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