

# HELLO WORLD TEXT MESSAGING TIP SHEET

## Stay Connected With Your Care

Phelps Health is pleased to introduce **Hello World**, a secure text messaging service that helps you stay connected with your care—no app required. You may receive helpful text messages with reminders, updates and important information related to your care.

### Why Sign Up?

Get convenient text messages about:

-  Upcoming appointments
-  Recent visits
-  Medications
-  Care management
-  Your MyChart account
-  Billing notifications

### Manage Your Preferences

You're always in control of your messages.

- To stop messages from a specific number, text STOP.
- For help, text HELP.
- Update your communication preferences anytime in MyChart.

Be sure your mobile phone number is listed in MyChart and texting is enabled in your Communication Preferences.



To get started, **scan the QR code** or text **START** to **53246**.

Text messages related to your relationship with Phelps Health, including updates related to your visits, Phelps Health MyChart account, one-time passcode, billing notifications, prescription reminders, and care management will be sent to phone number above. Message and data rates may apply. Message frequency may vary. For help text HELP and text STOP to opt out of notifications from a specific short code. Please review terms and conditions and privacy policy below.