

UNDERSTANDING YOUR BILL FROM PHELPS HEALTH

Beginning October 1, 2020, Phelps Health bills will have a new look. Statements for the Phelps Health Medical Group and the Phelps Health Hospital will be combined into one bill.

Patients may still receive statements in the old billing format for services before October 1, 2020.



OLD BILL

Minimum Amount Due Upon Receipt

\$113.00

Account Summary

Statement Date	09/07/2020
Total Billed Charges	\$450.00
Total Insurance and Adjustments	\$337.00
Total Previous payments	\$0.00
Total Amount Due	\$113.00
Payment Due Date	Upon Receipt

Due Upon Receipt

Payment Methods



Pay online at phelpshealth.org/pay



Pay by phone **844-787-4926**



Pay by mail. Payments can be made using the enclosed envelope.

Billing Inquiries and Customer Service

Hours of operation: Monday through Friday
8:00 AM to 4:30 PM CST
Phone (573) 458-7715 or
(800) 634-1404 (Toll-Free)

Accounts

Account ID	Date	Patient Name	Charges	Insurance Pmt/Adj	Patient Pmt/Adj	Patient Responsibility
H0028123456	08/24/2020	Richard Nixon	\$450.00	\$337.00	\$0.00	\$113.00
Accounts Totals			\$450.00	\$337.00	\$0.00	\$113.00

Use this color code to find important information on your bills, whether you are receiving a bill in the old or new format.

Amount Due	Service Provided
Account Number	Insurance Payment(s)
Statement Date	Patient Payment(s)

This color code will not appear on your official bill.



Account number: 45354
Responsible party: Richard Nixon
Statement date: December 28, 2021

NEW BILL

Thank you for choosing Phelps Health

Your payment is now due. Please submit payment of **\$113.00** by December 28, 2021. Thank you for your prompt response.

Account Summary

Total Charges	450.00
Insurance Payments	-337.00
Your Payments	0.00
Your Current Balance	113.00

Amount due by **\$113.00**
December 28, 2021

Payment plans can only be made by directly contacting Customer Service or via MyChart® request.

Pay Your Bill Online



The easiest way to view your statements, make payments, schedule appointments and more!

mychart.phelpshealth.org

Activation code: 7RT76-6KG86-5PXXA

Not interested in signing up for MyChart®?

Use this info for guest pay.

Guarantor ID: 45354 Name: Nixon

MyChart® is a registered trademark of Epic Systems Corporation.

Pay by Mail

Complete the form below and return in the enclosed envelope.

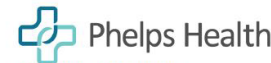
Pay by Phone

Please call 877-644-5808 to pay by credit or debit card. This interactive response line is available 24/7.

Questions?

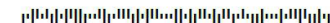
Please call our Customer Service Department at 573-458-7715 or 800-634-1404 (Toll-Free). Hours of operation are Monday through Friday, 8:00 AM to 4:30 PM CT.

Detach the bottom portion to return with your payment.



1000 WEST 10TH STREET
ROLLA, MO 65401

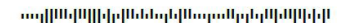
You Owe	Due By	Amount Enclosed
113.00	December 28, 2021	\$



Richard Nixon
899 Watergate Ln
SALEM, MO 65560

Card Type (Please Circle)	<input checked="" type="radio"/> VISA <input type="radio"/> MASTERCARD <input type="radio"/> DISCOVER
Cardholder	
Card #	Exp Date
Signature	

Make checks payable to Phelps Health.
Please include your account number on your check.



PHELPS COUNTY REGIONAL MEDICAL CENTER
DBA PHELPS HEALTH
PO BOX 959447
ST LOUIS MO 63195-9447

Your Accounts

Visit to COMPUTED TOMOGRAPHY (CT)-HOSPITAL
Nov 28, 2021

Acct #10012433

Date	Description	Charges	Insurance Pmts/Adjs	Patient Pmts/Adjs	Patient Balance
Nov 28, 2021	CT SCAN - GENERAL CLASSIFICATION	450.00			
Nov 28, 2021	Aetna Payments - CLM #152230890		-337.00		
Nov 28, 2021	GUARANTOR PAYMENT (Visa x1111)			0.00	
	Your Responsibility				113.00