

# HOW TO VIEW TEST RESULTS IN MYCHART

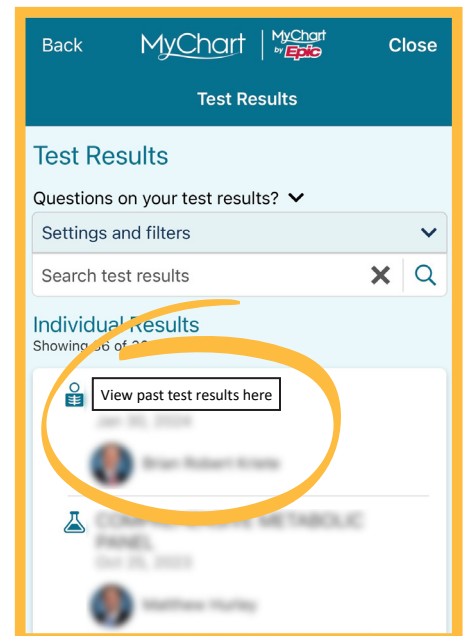
Receive timely notification of your test results and view test results from the past.

Many test results will automatically appear in your MyChart account as soon as they become available. You no longer have to wait for a phone call or letter from your care team to know your results.

Checking your test results  
is as easy as 1,2,3!

1. Log in to your MyChart account.
2. Click on the “Test Results” button, or search for “Test Results” in the menu.
3. Click on an individual test result to view details and notes from your provider. (Your most recent test results will appear at the top of the list.)

If you have questions about Phelps Health MyChart, email [mychart@phelpshealth.org](mailto:mychart@phelpshealth.org) or call (573) 458-7550.



MyChart results are released immediately, making most of your medical notes and results available via the Phelps Health MyChart app as soon as they are finalized.

### **WHY IS THIS CHANGE IN TEST RESULT NOTIFICATIONS HAPPENING?**

The 21st Century Cures Act expanded the rights of patients to electronically access their medical history and treatment information. The purpose of this law is to give patients more control over their medical records and overall healthcare.

### **HOW WILL THIS CHANGE IN TEST RESULT NOTIFICATIONS BE DIFFERENT?**

Because results will be released to you immediately, you may receive notification of your results before a provider has had a chance to see them and contact you.

### **WHY IS THIS CHANGE BENEFICIAL TO ME AS A PATIENT?**

Having greater access to your own information can help you make more informed decisions about your health and create greater transparency and partnership between you and your care team.

### **WHAT ARE THE POTENTIAL DRAWBACKS OF THIS NEW PROCESS?**

You may see test results before your healthcare team has had the chance to review the results and contact you. Some test results may be hard to understand; other results may indicate the presence of a serious disease like cancer. Some patients may prefer to receive the results and interpretation directly from their provider instead of being immediately notified via MyChart. You always have the choice to do this.

### **WHAT IF I DON'T WANT TO SEE MY TEST RESULTS BEFORE MY DOCTOR CAN SHARE THEM WITH ME?**

We understand that you may want to get certain results directly from your doctor. To avoid any misunderstanding or unnecessary alarm, you can modify your MyChart communication preferences by visiting [bit.ly/3eg5x5e](https://bit.ly/3eg5x5e).

### **WILL ANYONE WHO HAS MYCHART PROXY ACCESS TO MY ACCOUNT BE ABLE TO SEE MY RESULTS AND NOTES?**

Yes. Anyone who has proxy access will be able to see your results and notes. Their view of MyChart is the same as yours. This means they can see all of your information, including (but not limited to) test results, provider notes, past medical history and messages between you and your provider.

This may be a good time to review who has proxy access to your MyChart account. While giving proxy access to MyChart has many benefits, there are certain situations you may wish to keep private. Please consider these factors when you decide to whom you give proxy access.

If you would like to change these proxy settings, follow these steps:

1. Click the Your Menu button.
2. Click Share My Record (or type in a keyword like “proxy” or “share” and the system will find the correct option).
3. Click Friends and family access.
4. Click Revoke to remove individuals from accessing your MyChart account.

### **IF I SEE RESULTS AND HAVE QUESTIONS ABOUT THEM, WHEN CAN I SPEAK TO MY DOCTOR?**

If you see a result and have questions, please contact your provider Monday through Friday, from 8:00 AM-5:00 PM.

### **IF I'M A PROXY FOR MY CHILD, CAN I SEE ALL OF THEIR RESULTS IMMEDIATELY?**

You will be able to see your child's test results immediately, although certain results are subject to restrictions under state law (e.g., pregnancy, venereal disease and substance abuse) and are therefore not released to MyChart. If your child is 12 years of age and under, you must sign a proxy form to view their records in MyChart. If your child is ages 13-17, they must sign a proxy authorization form in order for you to view their MyChart account. When your child turns 18, they are no longer considered a minor and your MyChart proxy access will automatically be terminated.