

Phelps Health in English Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement:

Discrimination Is Against The Law

Phelps Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex including sex characteristics, including: intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes. Phelps Health does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Phelps Health:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters;
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters;
 - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact the **Director of Corporate Compliance**, who also serves as the Phelps Health Section 1557 Civil Rights Coordinator.

If you believe that Phelps Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: **Director of Corporate Compliance**, who also serves as the Phelps Health Section 1557 Civil Rights Coordinator, by mail at **1000 West Tenth Street, Rolla, MO 65401**, toll free by phone at **1-844-840-8229**, or by email at **compliance@phelpshealth.org**.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the **Director of Corporate Compliance**, who also serves as the Phelps Health Section 1557 Civil Rights Coordinator, is available to help you.

You can also file a civil rights complaint with U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at **<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>**, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at **<http://www.hhs.gov/ocr/office/file/index.html>**.

This notice is available at Phelps Health's website: **<https://phelpshealth.org>**.

Phelps Health in English Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

ATTENTION: If you speak English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call **1-844-213-9046** or speak to your provider.



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Phelps Health in English Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

ATTENTION: If you speak English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-844-213-9046 or speak to your provider.

Phelps Health in Amharic Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

ማሳሰቢያ፡- አማርኛ የሚናገሩ ከሆኑ፣ የቋንቋ ድጋፍ አገልግሎት በነፃ ይቀርብልዎታል። መረጃን በተደራሽ ቅርጽ ለማቅረብ ተገቢ የሆኑ ተጨማሪ እገዛዎች እና አገልግሎቶች እንዲሁ በነፃ ይገኛሉ። በስልክ ቁጥር 1-844-213-9046 ይደውሉ ወይም አገልግሎት አቅራቢዎን ያናግሩ።

Phelps Health in Arabic Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتيسقات يمكن الوصول إليها مجانًا. اتصل على الرقم 1-844-213-9046 أو تحدث إلى مقدم الخدمة.

Phelps Health in Chinese (Simplified) Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

注意: 如果您说中文, 我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务, 以无障碍格式提供信息。请拨打 1-844-213-9046 或咨询您的服务提供商。

Phelps Health in Dutch Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

LET OP: als u Nederlands spreekt, zijn er gratis taalhulpdiensten voor u beschikbaar. Passende hulpmiddelen en diensten om informatie in toegankelijke formaten te verstrekken, zijn ook gratis beschikbaar. Bel 1-844-213-9046 of spreek met uw provider.

Phelps Health in Farsi Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

توجه: اگر به زبان فارسی صحبت می‌کنید، خدمات پشتیبانی زبانی رایگان در دسترس شما قرار دارد. همچنین کمک‌ها و خدمات پشتیبانی مناسب برای ارائه اطلاعات در قالب‌های قابل دسترس، باطور رایگان موجود می‌باشند. با شماره 1-844-213-9046 تماس بگیرید یا با ارائه‌دهنده خدمات خود صحبت کنید.

Phelps Health in French Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

ATTENTION : Si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 1-844-213-9046 ou parlez à votre fournisseur.

Phelps Health in German Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistentendienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie 1-844-213-9046 an oder sprechen Sie mit Ihrem Gesundheitsdienstleister.

Phelps Health in Korean Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

주의: 한국어를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 1-844-213-9046 번으로 전화하거나 서비스 제공업체에 문의하십시오.

Phelps Health in Oromo Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

HUBACHIISA: Yoo afaan oromoo dubbattu ta'e, tajaajila gargaarsa afaanii bilisaa fayyadamuu dandeessu. Deegarsootaa fi tajaajiloota gargaaraa sirrii ta'ee fi odeeffannoo bifa dhaqqabamaa ta'een kennamus bilisaan ni argattu. 1-844-213-9046 irratti bilbilaa ykn dhiyeessaa keessan haasofsiiisaa.

Phelps Health in Portuguese Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

ATENÇÃO: Se você fala português, serviços gratuitos de assistência linguística estão disponíveis para você. Auxílios e serviços auxiliares apropriados para fornecer informações em formatos acessíveis também estão disponíveis gratuitamente. Ligue para 1-844-213-9046 ou fale com seu provedor.

Phelps Health in Russian Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

ВНИМАНИЕ: Если вы говорите на русском, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 1-844-213-9046 или обратитесь к своему поставщику услуг.

Phelps Health in Serbian Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

PAŽNJA: Ako govorite srpski, dostupne su vam besplatne usluge jezičke pomoći. Takođe su vam besplatno dostupna odgovarajuća pomoćna sredstva i usluge za dostavljanje informacija u pristupačnim formatima. Pozovite broj 1-844-213-9046 ili razgovarajte sa svojim provajderom.

Phelps Health in Spanish Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 1-844-213-9046 o hable con su proveedor.

Phelps Health in Tagalog Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga librang serbisyo sa tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 1-844-213-9046 o makipag-usap sa iyong provider.

Phelps Health in Vietnamese Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

LƯU Ý: Nếu quý vị nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 1-844-213-9046 hoặc trao đổi với người cung cấp dịch vụ của quý vị.



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