

Visitation Guidelines Changes

Effective immediately, visitation guidelines are changing to the following policy outlined below. Please note: this policy is subject to change, based on regional community prevalence and/or positivity rate.

Hospital Visitor Guidelines	
All hospital inpatient areas (excluding transitional care) ICU non-COVID-19 patient visitors	Two visitors at a time, switching out with others as needed during visiting hours (8:00 AM-7:00 PM). It is the responsibility of the department to determine if it is appropriate for the visitor to be present. No visitors are allowed for COVID-19 patients on inpatient units.
ICU COVID-19	Two family members may report to the ICU waiting room between 7:30 AM-8:30 AM to be available for rounding updates. Two visitors allowed to visit for two 10-minute window visits per day during hospital visiting hours (8:00 AM-7:00 PM).
End-of-life care	Two visitors at a time, switching out with others as needed. It is the responsibility of the department to determine if it is appropriate for the visitor to be present.
Emergency Department	Two visitors at a time, switching out with others as needed. It is the responsibility of the department to determine if it is appropriate for the visitor to be present.
Surgical and procedural areas	Two support persons during the duration of the procedure.
Obstetrics, labor and delivery	Two support persons allowed to visit, switching out with others as needed during visiting hours (8:00 AM-7:00 PM). One designated person allowed to remain for the duration of the stay. Siblings of the new infant will be allowed to visit even if they are under the age of 16. It is the responsibility of the department to determine if it is appropriate for the visitor to be present.
Transitional Care Facility	TCF will follow Centers for Medicare & Medicaid Services (CMS) guidelines on visitation. Contact 7199 for assistance.
Ambulatory Visitor Guidelines	
Routine clinic visits and ICC	Two visitors per patient.
Clinic visits when important healthcare information will be shared	Two visitors per patient.
Surgical and procedural areas	Two support persons during the duration of the procedure.
Obstetric ultrasounds/testing	Two visitors will be allowed.

Pediatric inpatients, clinic visits, procedures, emergency/immediate care and nursery	Two parents or guardians.
Outpatient lab and radiology, rehabilitation services and Comprehensive Breast Center	Two visitors for the duration of the appointment.

Other Guidelines for Patients and Visitors

- COVID-19 Screening**
 Visitors will be screened for COVID-19 symptoms upon entry to any Phelps Health facility. Visitors will not be allowed to visit if COVID-19 symptoms are present. Anyone who has tested positive for COVID-19 or is quarantined from an exposure cannot visit until out of isolation or quarantine per primary care provider or health department.
- Mask Usage and Hand Hygiene**
 All individuals (patients and visitors) entering Phelps Health facilities are required to wear a facemask or covering. Visitors will be encouraged to perform hand hygiene when entering and exiting any Phelps Health facility and a patient’s room. Visitors are encouraged to stay six feet away from patients and others.
- Limitations, Exclusions and Exceptions***
 No one under the age of 16, with the exception of those seeking medical care, will be allowed into Phelps Health facilities. Exceptions will be made for obstetrics, labor and delivery. Siblings of a new infant will be allowed to visit even if they are under the age of 16. Visitors are asked to limit their movement within the hospital to only the patient’s room and public restrooms.
**Exceptions to the visitor policy may be made by the department manager or designee, such as a charge nurse or supervisor.*